



Ogden City Corporation

Request for Proposal

Hazardous Materials Recovery and Clean Up Services

Q & A

- 1) Payment Responsibility - Please confirm that the contractor will never invoice Ogden City, Weber County, Morgan County, or any participating Fire Departments for hazardous materials recovery and cleanup services performed under this contract, and that all costs must be billed exclusively to the responsible party and/or their insurance provider.
 - a) *Correct, you will bill the responsible party or insurance provider. The only exclusion may be City-owned property with no known spiller or RP.*
- 2) Insurance Coordination - Please confirm whether the Fire Department will provide any insurance information (policy number, carrier, claim contact) for the responsible party at the time of dispatch, or if the contractor is expected to obtain this independently.
 - a) *Fire Departments may provide information if they have it. If not, then the contractor will need to directly obtain this information. We will do our best to share all information except HIPPA information.*
- 3) Billing When Responsible Party Is Unreachable - If the property owner or responsible party cannot be contacted or located after services are performed, please clarify whether the Fire Department provides any documentation, incident report, or verification to support the contractor's billing and cost recovery efforts.
 - a) *Please refer to the above answer.*

- 4) Uninsured or Underinsured Incidents - When the incident involves an uninsured or underinsured party, please confirm whether: The contractor must pursue the responsible party directly, and The City or Fire Departments provide any assistance in identifying responsible parties, incident documentation, or verifying liability.
 - a) *The contractor will pursue the responsible party. We may provide information to assist the contractor.*
- 5) Disputed Charges - If the responsible party disputes charges or refuses payment, please confirm whether the Fire Department: Plays any role in dispute resolution, Provides statements of necessity for the work performed, or Has no involvement once the contractor invoices the responsible party.
 - a) *We do not play a role in disputed charges.*
- 6) Payment Timeframe Expectations - Does the City or Fire Departments impose any required invoice submission deadlines, billing format, or reporting frequency beyond the annual report requirement outlined in the RFP?
 - a) *We will not be involved in the contractor's billing process.*
- 7) Ability to Bill Additional Services - Please confirm that restoration, remediation, or additional cleanup beyond the initial hazmat response may be billed directly to the affected party and is not governed by the rate structure or limitations of this RFP.
 - a) *This RFP is only for the initial spill and clean-up response. Any long-term remediation will be negotiated by the RP and contractor.*
- 8) Documentation Provided by the Fire Department - Will the Fire Department provide the contractor with a post-incident summary, call sheet, or other verification supporting the invoice if requested by the insurer or responsible party?
 - a) *Refer to prior answers above.*
- 9) Payment Delays Due to Insurance Claims - If insurance claims take extended time to process, please confirm whether any interim documentation will be provided by the Fire Department to validate the necessity of the response.
 - a) *Refer to prior documentation requests already stated above.*

10) Responsible Party Refuses to Engage Contractor - If the responsible party refuses to accept cleanup services but the Fire Department initiates cleanup to protect public safety, please confirm whether the contractor may still bill the responsible party and whether the Fire Department provides written authorization supporting this.

a) *The Fire Department is responsible for the safety of the public. Once the life safety issue is resolved, the ongoing clean-up is the responsibility of the RFP. The Fire Department is not responsible for the cost of clean-up as this resides within the RP.*