



Ogden City Corporation

Request for Proposal

Parking Management & Enforcement Services Utilizing Passport Inc. Systems

Q & A

- Will the City require **barrier gates or access lanes** (entry/exit) as part of this contract or any upcoming phase?
- Is there any plan to add or upgrade **fixed LPR systems or payment kiosks** in City-managed lots or garages?
- Are **drawings or maps** of the off-street locations (surface lots / structures) available for review?
- Will the winning vendor be expected to supply hardware, or could this be subcontracted?

Thank you for your interest in Ogden City's Parking Management & Enforcement RFP.

To clarify your questions:

We are seeking a qualified parking management firm to operate and manage the City's comprehensive managed parking system. This includes:

- Parking enforcement
- Permit program administration
- Customer service operations
- Seamless integration with the City's existing parking enforcement software platform, Passport Inc.

Our managed parking includes on-street spaces, surface lots, and parking structures,

and supports mobile payments, citation processing, and permit programs. Ogden City will not require barrier gates or controlled access lanes (entry/exit) as part of this contract or in any planned phase. The City's managed parking system relies on open access, enforced through mobile License Plate Recognition (LPR) solutions, and will utilize mobile LPR cameras and payment kiosks throughout the system. We are not currently planning to add fixed LPR system installations.

The City is open to vendors subcontracting hardware procurement, provided it meets operational requirements and is fully integrated with our existing parking system, Passport Inc. I can also send you a map of where Phase 1 managed parking is located for you to review if you believe your firm meets these requirements.

Please feel free to reach out with any further questions.